Asset Management

Asset Register	✓	✓
Asset Depreciation	✓	✓
Asset Location Tracking	✓	✓
Asset Maintenance Schedules	✓	✓
Asset Disposal Management	✓	✓
Software Licenses	✓	✓
Hardware Inventory	✓	✓
Asset Tagging	✓	✓
Asset Reports	✓	✓
Asset Audits	✓	✓
Asset Warranties	✓	✓
Asset Insurance	✓	✓
Asset Procurement	✓	✓

Data Processing

Data Entry	✓	✓
Batch Processing	✓	✓
Data Validation Rules	✓	✓
Duplicate Detection	✓	✓
Data Import	✓	✓
Data Export	✓	✓
Data Cleansing	✓	✓
Data Mapping	✓	✓
Data Transformation Rules	✓	✓

Audit

Audit Trail	✓	✓
Activity Logs	✓	✓
Change History	✓	✓
Audit Reports	✓	✓
Compliance Tracking	✓	✓
Audit Trail Retention	✓	✓

Collaboration

Shared Workspaces	✓	✓
Real-time Collaboration	✓	✓
Comments and Annotations	✓	✓
Task Assignments	✓	✓
Notifications	✓	✓
Activity Feeds	✓	✓
Team Calendars	✓	✓
Video Conferencing Integration	✓	✓

Customer Relationship Management

Contact Management	✓	✓
Lead Tracking	✓	✓
Opportunity Management	✓	✓
Sales Pipeline Visualization	✓	✓
Email Integration	✓	✓
Calendar Integration	✓	✓
Task Management	✓	✓
Customer Segmentation	✓	✓
Marketing Campaigns	✓	✓
Customer Support Tickets	✓	✓
Knowledge Base	✓	✓
Customer Portal Access	✓	✓
Reporting and Analytics	✓	✓
Mobile Access	✓	✓
Integration with Other Systems	✓	✓
Customer Feedback Collection	✓	✓
Sales Forecasting	✓	✓
Quote and Proposal Generation	✓	✓
Contract Management	✓	✓
Customer Onboarding	✓	✓
Customer Retention Tools	✓	✓
Upselling and Cross-selling	✓	✓
Territory Management	✓	✓
Competitor Tracking	✓	✓
Customer Lifecycle Management	✓	✓
Automated Workflows	✓	✓
Customer Data Enrichment	✓	✓
Social Media Integration	✓	✓
Customer Surveys	✓	✓
Loyalty Programs	✓	✓
Customer Segmentation	✓	✓
Customer Journey Mapping	✓	✓
Customer Data Platform	✓	✓
Customer Support Chatbots	✓	✓
Customer Support Ticketing	✓	✓
Customer Support Knowledge Base	✓	✓
Customer Support Live Chat	✓	✓
Customer Support Phone Support	✓	✓
Customer Support Email Support	✓	✓
Customer Support Social Media Support	✓	✓
Customer Support Self-Service Portal	✓	✓
Customer Support Community Forums	✓	✓
Customer Support Video Support	✓	✓
Customer Support Screen Sharing	✓	✓
Customer Support Remote Desktop Access	✓	✓
Customer Support Knowledge Base Search	✓	✓
Customer Support Knowledge Base Analytics	✓	✓
Customer Support Knowledge Base Integrations	✓	✓
Customer Support Knowledge Base Customization	✓	✓
Customer Support Knowledge Base Multilingual Support	✓	✓
Customer Support Knowledge Base Mobile Access	✓	✓
Customer Support Knowledge Base Offline Access	✓	✓
Customer Support Knowledge Base Security	✓	✓
Customer Support Knowledge Base Backup and Recovery	✓	✓
Customer Support Knowledge Base Disaster Recovery	✓	✓
Customer Support Knowledge Base High Availability	✓	✓
Customer Support Knowledge Base Load Balancing	✓	✓
Customer Support Knowledge Base Scalability	✓	✓
Customer Support Knowledge Base Performance Optimization	✓	✓
Customer Support Knowledge Base Monitoring	✓	✓
Customer Support Knowledge Base Logging	✓	✓
Customer Support Knowledge Base Auditing	✓	✓
Customer Support Knowledge Base Compliance	✓	✓
Customer Support Knowledge Base Governance	✓	✓
Customer Support Knowledge Base Risk Management	✓	✓
Customer Support Knowledge Base Business Continuity	✓	✓
Customer Support Knowledge Base Change Management	✓	✓
Customer Support Knowledge Base Release Management	✓	✓
Customer Support Knowledge Base Configuration Management	✓	✓
Customer Support Knowledge Base Asset Management	✓	✓
Customer Support Knowledge Base Service Level Management	✓	✓
Customer Support Knowledge Base Capacity Management	✓	✓
Customer Support Knowledge Base Availability Management	✓	✓
Customer Support Knowledge Base IT Service Continuity Management	✓	✓
Customer Support Knowledge Base Information Security Management	✓	✓
Customer Support Knowledge Base Supplier Management	✓	✓
Customer Support Knowledge Base Relationship Management	✓	✓
Customer Support Knowledge Base Problem Management	✓	✓
Customer Support Knowledge Base Incident Management	✓	✓
Customer Support Knowledge Base Request Fulfillment	✓	✓
Customer Support Knowledge Base Event Management	✓	✓
Customer Support Knowledge Base Access Management	✓	✓
Customer Support Knowledge Base Knowledge Management	✓	✓
Customer Support Knowledge Base Service Catalog Management	✓	✓
Customer Support Knowledge Base Service Level Agreement Management	✓	✓
Customer Support Knowledge Base Service Reporting	✓	✓
Customer Support Knowledge Base Service Improvement	✓	✓
Customer Support Knowledge Base Service Transition	✓	✓
Customer Support Knowledge Base Service Operation	✓	✓
Customer Support Knowledge Base Service Strategy	✓	✓
Customer Support Knowledge Base Service Design	✓	✓
Customer Support Knowledge Base Service Management	✓	✓
Customer Support Knowledge Base IT Service Management	✓	✓
Customer Support Knowledge Base IT Governance	✓	✓
Customer Support Knowledge Base IT Risk Management	✓	✓
Customer Support Knowledge Base IT Compliance	✓	✓
Customer Support Knowledge Base IT Audit	✓	✓
Customer Support Knowledge Base IT Security	✓	✓
Customer Support Knowledge Base IT Operations	✓	✓
Customer Support Knowledge Base IT Infrastructure	✓	✓
Customer Support Knowledge Base IT Architecture	✓	✓
Customer Support Knowledge Base IT Strategy	✓	✓
Customer Support Knowledge Base IT Planning	✓	✓
Customer Support Knowledge Base IT