Feature	TALYGEN	Survey
Case Management		
Case Intake	✓	✓
Case Assignment	✓	✓
Case Tracking	✓	✓
Document Management		
Document Management	✓	✓
Document Version Control	✓	✓
Document Search	✓	✓
Document Security	✓	✓
Document Sharing	✓	✓
Document Retention	✓	✓
Document Audit Trail	✓	✓
Workflow Automation		
Workflow Automation	✓	✓
Workflow Design	✓	✓
Workflow Monitoring	✓	✓
Workflow Analytics	✓	✓
Task Management		
Task Creation	✓	✓
Task Assignment	✓	✓
Task Prioritization	✓	✓
Task Deadlines	✓	✓
Task Dependencies	✓	✓
Task Notifications	✓	✓
Task Reminders	✓	✓
Task Escalation	✓	✓
Task Reporting	✓	✓
Task Analytics	✓	✓
Communication		
Email Integration	✓	✓
Internal Messaging	✓	✓
Notifications	✓	✓
Collaboration Tools	✓	✓
Video Conferencing	✓	✓
Chat Integration	✓	✓
Communication Logs	✓	✓
Calendar Management		
Calendar Integration	✓	✓
Appointment Scheduling	✓	✓
Reminders	✓	✓
Calendar Sharing	✓	✓
Resource Scheduling	✓	✓
Time Zone Support	✓	✓
Reporting		
Standard Reports	✓	✓
Custom Reports	✓	✓
Dashboards	✓	✓
Real-time Analytics	✓	✓
Data Visualization	✓	✓
Scheduled Reports	✓	✓
Export Capabilities	✓	✓
Performance Metrics	✓	✓
Integrations		
Email Integration	✓	✓
Calendar Integration	✓	✓
Document Management Integration	✓	✓
Telephony Integration	✓	✓
Chat Integration	✓	✓
Video Conferencing Integration	✓	✓
Payment Gateway Integration	✓	✓
Data Import/Export	✓	✓
Third-party Integrations	✓	✓
Security and Compliance		
Data Encryption	✓	✓
Access Control	✓	✓
Audit Trail	✓	✓
Compliance Tracking	✓	✓
Data Retention	✓	✓
Privacy Controls	✓	✓
Security Monitoring	✓	✓
Vulnerability Scanning	✓	✓
Compliance Reporting	✓	✓
Data Backup	✓	✓
Disaster Recovery	✓	✓
Customer Portal		
Customer Portal Access	✓	✓
Case Tracking	✓	✓
Document Sharing	✓	✓
Communication Tools	✓	✓
Profile Management	✓	✓
Notifications	✓	✓
Knowledge Base	✓	✓
Feedback Collection	✓	✓
Customer Dashboard	✓	✓
Mobile Access	✓	✓
Mobile Capabilities		
Mobile App	✓	✓
Offline Access	✓	✓
Push Notifications	✓	✓
Mobile Document Management	✓	✓
Mobile Time Tracking	✓	✓
Mobile Signature	✓	✓
Mobile Camera Integration	✓	✓
Mobile Search	✓	✓
Mobile Dashboard	✓	✓
Customization		
Custom Fields	✓	✓
Custom Workflows	✓	✓
Custom Reports	✓	✓
Custom Dashboards	✓	✓
Custom Integrations	✓	✓
Custom Modules	✓	✓
Custom Templates	✓	✓
Custom Notifications	✓	✓
Custom Permissions	✓	✓
Custom Branding	✓	✓
Support		
Ticket Management	✓	✓
Knowledge Base	✓	✓
Live Chat	✓	✓
Phone Support	✓	✓
Email Support	✓	✓
Training Resources	✓	✓
Community Forum	✓	✓
Feedback Collection	✓	✓
Support Analytics	✓	✓
Escalation Management	✓	✓
Case Management		
Case Creation	✓	✓
Case Assignment	✓	✓
Case Tracking	✓	✓
Case Prioritization	✓	✓
Case Escalation	✓	✓
Case Resolution	✓	✓
Case Closure	✓	✓
Case Reopening	✓	✓
Case Archiving	✓	✓
Case Search	✓	✓
Case Reporting	✓	✓
Case Analytics	✓	✓
Billing		
Billing Management	✓	✓
Invoicing	✓	✓
Payment Processing	✓	✓
Recurring Billing	✓	✓
Billing Automation	✓	✓
Billing Reports	✓	✓
Billing Analytics	✓	✓
Tax Management	✓	✓
Currency Management	✓	✓
Billing Integrations	✓	✓
Billing Audit Trail	✓	✓
Time Tracking		
Time Entry	✓	✓
Timesheet Management	✓	✓
Time Tracking Reports	✓	✓
Billable Hours	✓	✓
Time Approval	✓	✓
Time Analytics	✓	✓
Mobile Time Tracking	✓	✓
Integration with Calendar	✓	✓
Automated Time Tracking	✓	✓
Time Audit Trail	✓	✓
Expense Management		
Expense Tracking	✓	✓
Receipt Management	✓	✓
Expense Approval	✓	✓
Expense Reports	✓	✓
Mileage Tracking	✓	✓
Expense Analytics	✓	✓
Integration with Accounting	✓	✓
Automated Expense Capture	✓	✓
Expense Audit Trail	✓	✓
Reporting		
Standard Reports	✓	✓
Custom Reports	✓	✓
Dashboards	✓	✓
Real-time Analytics	✓	✓
Data Visualization	✓	✓
Scheduled Reports	✓	✓
Export Capabilities	✓	✓
Performance Metrics	✓	✓
Predictive Analytics	✓	✓
Mobile Reporting	✓	✓
Integrations		
Email Integration	✓	✓
Calendar Integration	✓	✓
Document Management Integration	✓	✓
Telephony Integration	✓	✓
Chat Integration	✓	✓
Video Conferencing Integration	✓	✓
Payment Gateway Integration	✓	✓
Data Import/Export	✓	✓
Third-party Integrations	✓	✓
Custom