Features	TALYGEN	SyncStream
FSM/Ticketing		
Work Order Management	✔	✖
Scheduling And Dispatching	✔	✖
Mobile App	✔	✖
Invoicing And Time Tracking Integration	✔	✖
Capture Video On-Site	✔	✖
Zone Management	✔	✖
Heat Map	✔	✖
Live Locator Tracking	✔	✖
Ticket Activity Tracking	✔	✖
Digital Workflows	✔	✖
Merge	✔	✔
811 Call Center Integration	✔	✖
Centralized Customer Portal	✔	✖
Reporting And Analytics	✔	✔
Route Planning And GPS Integration	✔	✖
Service Level Agreement	✔	✔
Form Builder	✔	✖
Crew Allocation	✔	✔
Rule Engine	✔	✖
Asset Management	✔	✔
Knowledge Base	✔	✔
Locator Helpdesk	✔	✔
Non-Locator Helpdesk	✔	✖
Social Media Integration	✔	✖
Communication	✔	✖
Time Tracking	✔	✖
Feedback	✔	✖
Map Integration	✔	✖
Time Tracking		
Time Track		
Automatic Time-Tracking	✔	✖
Billable And Non Billable Time Tracking	✔	✖
Add Manual Time Entry	✔	✖
Bulk Time Entry	✔	✖
Timesheet	✔	✖
Offline Mode	✔	✖
Overtime Tracking	✔	✖
Meal Break Support	✔	✔
Time Off Request Management	✔	✖
Fast And Simple Employee Time Entry	✔	✔
Time Tracking With Screenshot	✔	✖
Audit		
Screenshots	✔	✖
Work Diary	✔	✖
Mouse Click	✔	✖
Keyboard Click	✔	✖
Multi Screen Management	✔	✖
Approval Rule	✔	✖
Activity Log	✔	✖
Website Tracking	✔	✖
Application Tracking	✔	✖
Screen Recording	✔	✖
Webcam Image Capturing	✔	✖
Activity Flagging	✔	✖
Silent Monitoring	✔	✖
Ease Of Use		
Billable And Non Billable Time Tracking	✔	✖
Upgrade Anytime, Keep Data	✔	✔
Task-Level Time Tracking	✔	✖
View Time Entry In Calendar And Listing View	✔	✔
Collaboration		
Client Management/ Client Login	✔	✔
Link Contacts With Tasks/Projects	✔	✖
Project Request By The Client	✔	✔
Client Can Review Screenshots	✔	✖
Client Can Review Work Diary	✔	✖
Expense Tracking		
Data		
Data Control	✔	✖
Multi Branch Management	✔	✖
User Roles & Permissions	✔	✖
Payments		
Receipt Photos	✔	✖
Receipts	✔	✖
Project Managers, Team Timesheets, Team Expense Reporting	✔	✔
Daily Allowances	✔	✖
Customize The Category And Trip Name	✔	✖
Setup Expense Approval Rule As Per Project	✔	✖
Efficient Approval & Control On Expense Level	✔	✔
Custom Expense Policy Rules	✔	✖
Travel Allowances	✔	✖
Invoice		
Invoicing & Bill Processing	✔	✖
Define Tax Formulas	✔	✖
Allocation		
Project Allocation	✔	✖
Reporting		
Export Timesheets	✔	✖
E-Mail Reports	✔	✖
Reporting	✔	✔
Exporting Reports To Excel (XLS)	✔	✖
Rounding And Decimals In Reports	✔	✖
Your Company Logo In Reports	✔	✖
Visual Reporting	✔	✔
Detailed Reports	✔	✔
Uninvoiced Report	✔	✖
Generate Expense Reports	✔	✔
Support For Various Timesheet Formats	✔	✖
Configurable Reports	✔	✖
Location Based Reporting	✔	✔
Timesheets Approval	✔	✖
Manage Time With Timesheets	✔	✖
Time Tracking		
Manual Entry (Within App (Not Time Sheets))	✔	✖
Automate (Stop Watch/Timer)	✔	✖
Workflows		
Multi-Stage Approval Workflow	✔	✖
Custom Business Logic	✔	✔
Security & Backup Procedures	✔	✖
Card Integration	✔	✖
Ease Of Use		
Receipt Uploads	✔	✖
Detection Of Duplicate Expenses	✔	✖
Upload Files, Images With Expense	✔	✖
Bulk Upload Of Expense	✔	✖
Project Management		
Basic PM Tools		
Time Tracking / Timesheets	✔	✖
Project Milestones	✔	✖
Setup Milestones And Convert Them To Invoices Directly	✔	✖
Setup Expense Limit	✔	✖
Tasks Management	✔	✖
Tasks (Sub-Projects)	✔	✖
Global Tasks	✔	✖
Project Planning	✔	✖
Project Forecasting	✔	✖
Break Projects Down With Tasks	✔	✖
Project Level Permissions	✔	✖
Gantt Chart	✔	✖
Project Roadmap	✔	✖
Workflow System	✔	✔
Configurable Approval Workflows	✔	✖
Flexible Workflow And Approvals	✔	✖
Portfolio Management	✔	✖
Issue Tracking	✔	✔
Practice Management	✔	✔
Resource Management		
Resource Management	✔	✔
Skills Management	✔	✔
Project And Resource Forecasting	✔	✖
Program Management/ Event	✔	✖
Allocation-Based Estimates	✔	✖
Scheduling	✔	✔
Asset Management	✔	✔
Project Request	✔	✖
24/7 Monitoring To Ensure Availability	✔	✖
Unlimited Team Size	✔	✖
Document Management		
Document Editing	✔	✖
Document Sharing And Storage	✔	✖
Project Integration	✔	✖
Access Rights Management	✔	✔
Document Versioning	✔	✖
Import From External Resources (Excel, GoogleDocs, Etc)	✔	✖
View Company Knowledgebase	✔	✔
Communication		
Project Message Board	✔	✖
Socialize Feature For Inter User (Chat Within A Company)	✔	✖
Group Chat (Chat Within A Company)	✔	✖
Client Login (Login Available For Client)	✔	✖
Forum	✔	✖
Blogs	✔	✖
Integration With Third Parties Services		
Import Basecamp Data	✔	✖
Google Apps Integration	✔	✖
Freshbooks Integration	✔	✖
Salesforce Integration	✔	✖
QuickBooks Integration	✔	✖
Outlook Integration	✔	✖
MS Project Integration	✔	✖
Collaboration		
Client Management/ Client Login	✔	✖
Link Contacts With Tasks/Projects	✔	✖
Project Request By The Client	✔	✖
Ease Of Use		
Project Templates	✔	✖
Copy/ Clone Projects	✔	✖
Customizable Dashboards	✔	✖
Cloud Based Storage	✔	✔
View Project Detail	✔	✖
Backups	✔	✖
Mobile Apps	✔	✖
Drag And Drop Functions	✔	✖
Resource Import Tools	✔	✖
Integrated Help	✔	✔
Continuous Enhancements Included	✔	✖
Time Zone Conversions	✔	✖
Reporting		
Report Generation	✔	✔
File Dashboard	✔	✔
Can Manage Company Storage Into Screenshots, Project Storage And Doc Storage	✔	✖
Useful Reporting For Projects	✔	✖
Assignments	✔	✖
Reports For Dashboard	✔	✔
Exportable Reports	✔	✖
Billing		
Billing Management	✔	✔
Flexible Billing Rate Management	✔	✖
Flexible Workflow And Approvals	✔	✖
Balance And Accrual Calculations	✔	✖
Track And Manage Expenses By Project	✔	✖
Milestone Alerts	✔	✖
Time And Expense Based Billing	✔	✖
Project Quotes	✔	✖
Invoices		
Invoicing		
Multi-Currency Online Invoicing	✔	✖
Invoice Integration	✔	✖
Personalized Invoices	✔	✖
Invoice Generation	✔	✖
Recurring Invoices	✔	✖
Batch Invoices	✔	✖
Import Time/Expense	✔	✖
Customized Rules For Automated Invoicing	✔	✖
Calculate The Discounts As Sequential Or Stack	✔	✖
Utility Billing	✔	✖
Billing Rule	✔	✔
Invoice Import	✔	✖
Flag Automation	✔	✖
Rate Schedule	✔	✖
Billing Services	✔	✔
Dynamic Reporting	✔	✔
Specify The Period(In Months) The Received/Due Amount Displayed.	✔	✖
Payment		
Full Budget Management	✔	✔
Manage Budgets	✔	✖
Online Payment	✔	✖
Multi-Currency Support	✔	✖
Time And Expense Entry For Billing	✔	✖
Payment Reminders	✔	✖
Credit Notes	✔	✖
Easy-To-Use Expense Reports	✔	✔
Tax Formulas Automate Tax Calculations	✔	✖
Setup Default Tax And Discount Rates	✔	✖
Calculate The Discounts As Sequential Or Stack	✔	✖
Receipts		
Attach Receipts	✔	✖
Remittance Slip	✔	✖
Upload Of Digital Receipts	✔	✖
Emails		
Email Reports To Managers	✔	✖
Email Integration	✔	✖
Emails Overdue Statements	✔	✖
Ease Of Use		
Automated Notifications	✔	✖
View Invoice	✔	✖
Manage Different Status Of The Invoices	✔	✖
Automatic Send Invoice As Email	✔	✖
Automate The Invoice Number	✔	✖
Rounding Rules	✔	✖
Collaboration		
Client Management/ Client Login	✔	✖
Link Contacts With Tasks/Projects	✔	✖
View Invoices And Pay	✔	✖
CRM		
Contact Management		
Contacts & Task Management	✔	✔
Email Integration	✔	✖
Import Data	✔	✖
Customer Portal/Account	✔	✔
Customer Interactions	✔	✔
Case Management	✔	✔
Contact Timelines	✔	✖
Workflow Automation	✔	✔
File Sharing	✔	✖
Document Management	✔	✔
Sales		
Accounts Management	✔	✔
Opportunity Management	✔	✔
Activity Streams	✔	✖
Personalized Dashlets & Homepage	✔	✖
Activity Tracking & History	✔	✔
Product Catalog & Tracking	✔	✔
Quote Management	✔	✔
Sales Opportunity Forecasting	✔	✖
Sales Team Management	✔	✖
Sales Email Campaigns	✔	✖
Sales Automation	✔	✖
Contacts	✔	✖
Feeds	✔	✖
Product Customization	✔	✖
Unlimited Records	✔	✖
Custom Modules	✔	✖
Time-Based Actions	✔	✖
Custom Related Lists	✔	✖
Sales Force Automation	✔	✖
Sales Tracking	✔	✔
Customer Service Management	✔	✔
Task And Event Tracking	✔	✖
Quotation	✔	✖
Invoice	✔	✖
Purchase Order	✔	✖
Sales Order	✔	✖
Deal Stages	✔	✖
Create Custom Reports	✔	✔
Marketing		
Drip Campaigns	✔	✖
Email Marketing	✔	✖
Newsletter Management	✔	✔
Marketing Management	✔	✔
Lead Generation	✔	✖
Marketing Campaigns	✔	✖
Service		
Case/Ticket Management	✔	✖
Manage Prospect, Leads And Opportunities	✔	✖
Convert Prospect, Lead, Opportunity To Project	✔	✖
Advanced Case Escalation	✔	✖
Bug Management	✔	✔
Knowledge Base	✔	✔
Access To 100+ Admin Services	✔	✖
Ease Of Use		
Custom Fields	✔	✔
Customize The Communication Type	✔	✖
Campaign Wizard	✔	✖
Multiple Currencies	✔	✖
File Sharing	✔	✖
Document Management	✔	✔
Collaboration		
Client Management/ Client Login	✔	✖
Link Contacts With Tasks/Projects	✔	✖
Project Request By The Client	✔	✖
HR Management		
Users & Roles		
Job Descriptions	✔	✖
Employee Logins	✔	✖
Employee Profiles	✔	✔
Administrators	✔	✔
Employee Management		
Dashboard	✔	✔
Timesheet	✔	✖
Dynamic Report Generator	✔	✔
Biometric Attendance	✔	✔
Leave Tracker	✔	✔
Attendance Policy	✔	✖
Leave Policy	✔	✔
Resignation Management	✔	✖
Approval Rule	✔	✔
Leave Slots	✔	✖
Dispute Management	✔	✔
Attendance	✔	✔
Assets	✔	✔
Organizational Chart	✔	✖
Leave Management		
Balance And Accrual Calculations Of Time Off	✔	✖
Flexible Time Off Approval Workflows	✔	✖
Support Of Custom Time Off Types	✔	✖
Calendar View Time Off Scheduling	✔	✖
Submit Time Off Requests	✔	✖
Recruitment		
Create Vacancies & Publish	✔	✖
Manage The Company Recruitments	✔	✖
Have External Job Layout, Manage The Layout For Same	✔	✖
Managers Can Send Requisition To HR For Hiring	✔	✖
Manage The Applicants Applying For The Job	✔	✖
Convert The Applicant To User Once Hired	✔	✖
On-Boarding For New Hires Individually Or In Batches	✔	✖
Human Capital Management	✔	✔
Resume Parsing	✔	✖
Hiring Policies	✔	✔
Interview Schedule	✔	✖
Job Requisition	✔	✖
Talent Pool	✔	✖
Offer Management	✔	✔
Candidate Rating	✔	✖
Candidate Reference Program	✔	✖
Assessment	✔	✖
Recruitment Store Front	✔	✖
Talent Management	✔	✖
Performance		
Performance Management	✔	✔
Automated Employee Performance Appraisals	✔	✖
Competency Management	✔	✖
Employee Feedback And Recognition	✔	✖
Team Reviewers	✔	✖
Review Managers	✔	✖
Benefits Administration		
Employee Self-Service	✔	✔
Employee Time-Off Tracking	✔	✖
Succession Planning	✔	✖
Goal Management	✔	✖
Customize Work Flows	✔	✖
Active Directory / LDAP Plugin	✔	✖
Setup Accrual	✔	✖
Setup Working Week Shift Wise	✔	✖
Convert Non Working Day As Working For Specific Users	✔	✖
Manage And Track Attendance With In And Out Time	✔	✖
Approval Rule	✔	✖
Setup Bonus Leave	✔	✖
Ease Of Use		
Employee/Corporate Directory	✔	✔
Setup Company Holiday Location Wise	✔	✖
Customize Leave Type	✔	✖
Knowledge Base	✔	✔
Dashboard	✔	✔
File Sharing	✔	✖
Document Management	✔	✔
Appointment Calendar		
Calendar Management	✔	✔
Group Scheduling	✔	✔
Meeting Room Booking	✔	✖
Online Scheduling	✔	✖
Payment Processing	✔	✔
Recurring Appointments	✔	✖
Reminders	✔	✖
Reservations	✔	✖
Customization/Branding	✔	✖
Reporting And Analytics	✔	✔
Website Integration	✔	✔
Google Calendar Linking	✔	✖
Email Marketing	✔	✖
Compatibility		
IPhone App	✔	✖
Android App	✔	✖
Windows Phone App	✔	✖
Blackberry App	✔	✖
Windows Desktop App	✔	✖
Linux Desktop App	✔	✖
Mac Desktop App	✔	✖
Help & Support		
Email	✔	✖
FAQs	✔	✖
Live Chat	✔	✖
Telephone	✔	✔
Tutorials	✔	✖
Forum	✔	✖
Webinar	✔	✖
User Guide	✔	✖
Blogs	✔	✖
Other Key Features		
Multi-Lingual/Localization	✔	✖
Multi-Currency	✔	✖
SSL Secure	✔	✖
DEVELOPER API	✔	✖
On-Premise Installation	✔	✖
Add-Ons And Other Integration		
Google Calendar	✔	✖
Microsoft Exchange	✔	✖
INTUIT QUICKBOOKS	✔	✖
Freshbooks Integration	✔	✖
Event Management		
Event Planning	✔	✖
Registration	✔	✖
Venue Management	✔	✖
Speaker Management	✔	✖
Marketing	✔	✖
Communication	✔	✖
Reporting And Analytics	✔	✔
Payment Processing	✔	✔
Ticketing	✔	✖
Google Calendar Integration	✔	✖
Budget Management	✔	✖
Recurring Events Setup	✔	✖
Store Front	✔	✖
Attendees Management	✔	✖
Social Media Integration	✔	✔
Availability Management	✔	✖
Project Tracker	✔	✖
Virtual/Physical Events	✔	✖
Ticket Sale	✔	✖
Discount And Coupon	✔	✖
Policy	✔	✖
FAQs Management	✔	✔
Donation	✔	✖
Event Wishlist	✔	✖
Resource Management	✔	✖
Custom Dashboard	✔	✖
Asset Management		
Barcode/QR Code Scanning	✔	✖
Asset Requisition	✔	✖
Assets Life Cycle Management	✔	✖
Requisition Checkout Time	✔	✖
Calibration, Audit And Image Capturing	✔	✖
Mobile Scanning	✔	✖
Self-Checkout	✔	✖
Depreciation Management	✔	✔
GPS Tracking	✔	✔
Asset Deployment	✔	✖
Integration With RFID	✔	✖
Asset Tracking	✔	✔
Inventory Management	✔	✔
Asset Disposal	✔	✖
Push Notifications	✔	✖
Mobile App	✔	✖
Custom Asset Categories	✔	✖
Asset History	✔	✖
Asset Reservations	✔	✖
User Permissions	✔	✖
Dashboard And Analytics	✔	✔
Alerts And Notifications	✔	✖
Asset Documentation	✔	✖
UCaaS		
Messaging	✔	✖
Voice Calls	✔	✖
Video Call	✔	✖
File Sharing	✔	✖
Team Collaboration	✔	✖
Contact Management	✔	✔
Integration With CRM	✔	✖
Sangoma And Ticketing Integration	✔	✖
Group Chats	✔	✖
Messaging By Project	✔	✖
Communication History And Logs	✔	✖
Personalized Communication	✔	✖
Unified Messaging	✔	✔
Call Routing & Forwarding	✔	✖
Virtual Meetings & Conferencing	✔	✖
Calendar Integration	✔	✖
Training		
Online Training	✔	✖
Physical Training	✔	✔
Venue Management	✔	✔
Trainer Allocation	✔	✖
Attendees Management	✔	✔
Recurring Trainings	✔	✖
Document Sharing	✔	✔
Questionnaire Setup	✔	✖
Attendance	✔	✖
Training Feedback	✔	✖
Star Rating	✔	✖
Reports And Analytics	✔	✖
Document Storage		
Smart, Secure Files Sharing	✔	✖
Third-Party Storage Systems	✔	✔
Access To Unlimited Folders	✔	✖
Drag And Drop To Upload Files/Folders	✔	✖
Manage Cloud-Based Storage	✔	✔
Personalized Storage Space For Team Members	✔	✖
Grant Guest Access To Files	✔	✖
Assign Storage Space To Clients	✔	✖
Preview Of Folders And Files	✔	✖
Flexible Configuration	✔	✖
Restore Files From Recycle Bin	✔	✖
Setup External Access With Expiration Date	✔	✖

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