| Features | TALYGEN | Servicenow |
|---|---|---|
| **FSM/Ticketing** | | |
| Work Order Management | ✔ | ✔ |
| Scheduling And Dispatching | ✔ | ✔ |
| Mobile App | ✔ | ✔ |
| Invoicing And Time Tracking Integration | ✔ | ✔ |
| Capture Video On-Site | ✔ | ✔ |
| Zone Management | ✔ | ✔ |
| Heat Map | ✔ | ✔ |
| Live Locator Tracking | ✔ | ✔ |
| Ticket Activity Tracking | ✔ | ✔ |
| Digital Workflows | ✔ | ✔ |
| Merge | ✔ | ✔ |
| 811 Call Center Integration | ✔ | ✔ |
| Centralized Customer Portal | ✔ | ✔ |
| Reporting And Analytics | ✔ | ✔ |
| Route Planning And GPS Integration | ✔ | ✔ |
| Service Level Agreement | ✔ | ✔ |
| Form Builder | ✔ | ✔ |
| Crew Allocation | ✔ | ✔ |
| Rule Engine | ✔ | ✔ |
| Asset Management | ✔ | ✔ |
| Knowledge Base | ✔ | ✔ |
| Locator Helpdesk | ✔ | ✔ |
| Non-Locator Helpdesk | ✔ | ✔ |
| Social Media Integration | ✔ | ✔ |
| Communication | ✔ | ✔ |
| Time Tracking | ✔ | ✔ |
| Feedback | ✔ | ✔ |
| Map Integration | ✔ | ✔ |
| **Time Tracking** | | |
| **Time Track** | | |
| Automatic Time-Tracking | ✔ | ✔ |
| Billable And Non Billable Time Tracking | ✔ | ✔ |
| Add Manual Time Entry | ✔ | ✔ |
| Bulk Time Entry | ✔ | ✘ |
| Timesheet | ✔ | ✔ |
| Offline Mode | ✔ | ✘ |
| Overtime Tracking | ✔ | ✔ |
| Meal Break Support | ✔ | ✘ |
| Time Off Request Management | ✔ | ✔ |
| Fast And Simple Employee Time Entry | ✔ | ✔ |
| Time Tracking With Screenshot | ✔ | ✘ |
| **Audit** | | |
| Screenshots | ✔ | ✘ |
| Work Diary | ✔ | ✘ |
| Mouse Click | ✔ | ✘ |
| Keyboard Click | ✔ | ✘ |

| | | |
|---|---|---|
| Multi Screen Management | ✔ | ✘ |
| Approval Rule | ✔ | ✔ |
| Activity Log | ✔ | ✔ |
| Website Tracking | ✔ | ✘ |
| Application Tracking | ✔ | ✘ |
| Screen Recording | ✔ | ✘ |
| Webcam Image Capturing | ✔ | ✘ |
| Activity Flagging | ✔ | ✘ |
| Silent Monitoring | ✔ | ✘ |
| **Ease Of Use** | | |
| Billable And Non Billable Time Tracking | ✔ | ✔ |
| Upgrade Anytime, Keep Data | ✔ | ✔ |
| Task-Level Time Tracking | ✔ | ✔ |
| View Time Entry In Calendar And Listing View | ✔ | ✔ |
| **Collaboration** | | |
| Client Management/ Client Login | ✔ | ✔ |
| Link Contacts With Tasks/Projects | ✔ | ✔ |
| Project Request By The Client | ✔ | ✔ |
| Client Can Review Screenshots | ✔ | ✘ |
| Client Can Review Work Diary | ✔ | ✘ |
| **Expense Tracking** | | |
| **Data** | | |
| Data Control | ✔ | ✔ |
| Multi Branch Management | ✔ | ✔ |
| User Roles & Permissions | ✔ | ✔ |
| **Payments** | | |
| Receipt Photos | ✔ | ✘ |
| Receipts | ✔ | ✔ |
| Project Managers, Team Timesheets, Team Expense Reporting | ✔ | ✔ |
| Daily Allowances | ✔ | ✔ |
| Customize The Category And Trip Name | ✔ | ✔ |
| Setup Expense Approval Rule As Per Project | ✔ | ✔ |
| Efficient Approval & Control On Expense Level | ✔ | ✔ |
| Custom Expense Policy Rules | ✔ | ✔ |
| Travel Allowances | ✔ | ✔ |
| **Invoice** | | |
| Invoicing & Bill Processing | ✔ | ✔ |
| Define Tax Formulas | ✔ | ✔ |
| **Allocation** | | |
| Project Allocation | ✔ | ✔ |
| **Reporting** | | |
| Export Timesheets | ✔ | ✔ |
| E-Mail Reports | ✔ | ✔ |
| Reporting | ✔ | ✔ |
| Exporting Reports To Excel (XLS) | ✔ | ✔ |
| Rounding And Decimals In Reports | ✔ | ✔ |
| Your Company Logo In Reports | ✔ | ✔ |
| Visual Reporting | ✔ | ✔ |
| Detailed Reports | ✔ | ✔ |
| Uninvoiced Report | ✔ | ✔ |
| Generate Expense Reports | ✔ | ✔ |

| | | |
|---|---|---|
| Support For Various Timesheet Formats | ✔ | ✔ |
| Configurable Reports | ✔ | ✔ |
| Location Based Reporting | ✔ | ✘ |
| Timesheets Approval | ✔ | ✔ |
| Manage Time With Timesheets | ✔ | ✘ |
| **Time Tracking** | | |
| Manual Entry (Within App (Not Time Sheets)) | ✔ | ✔ |
| Automate (Stop Watch/Timer) | ✔ | ✘ |
| **Workflows** | | |
| Multi-Stage Approval Workflow | ✔ | ✔ |
| Custom Business Logic | ✔ | ✔ |
| Security & Backup Procedures | ✔ | ✔ |
| Card Integration | ✔ | ✘ |
| **Ease Of Use** | | |
| Receipt Uploads | ✔ | ✘ |
| Detection Of Duplicate Expenses | ✔ | ✘ |
| Upload Files, Images With Expense | ✔ | ✔ |
| Bulk Upload Of Expense | ✔ | ✘ |
| **Project Management** | | |
| **Basic PM Tools** | | |
| Time Tracking / Timesheets | ✔ | ✔ |
| Project Milestones | ✔ | ✔ |
| Setup Milestones And Convert Them To Invoices Directly | ✔ | ✔ |
| Setup Expense Limit | ✔ | ✔ |
| Tasks Management | ✔ | ✔ |
| Tasks (Sub-Projects) | ✔ | ✔ |
| Global Tasks | ✔ | ✔ |
| Project Planning | ✔ | ✔ |
| Project Forecasting | ✔ | ✔ |
| Break Projects Down With Tasks | ✔ | ✔ |
| Project Level Permissions | ✔ | ✔ |
| Gantt Chart | ✔ | ✔ |
| Project Roadmap | ✔ | ✔ |
| Workflow System | ✔ | ✔ |
| Configurable Approval Workflows | ✔ | ✔ |
| Flexible Workflow And Approvals | ✔ | ✔ |
| Portfolio Management | ✔ | ✔ |
| Issue Tracking | ✔ | ✔ |
| Practice Management | ✔ | ✔ |
| **Resource Management** | | |
| Resource Management | ✔ | ✔ |
| Skills Management | ✔ | ✔ |
| Project And Resource Forecasting | ✔ | ✔ |
| Program Management/ Event | ✔ | ✔ |
| Allocation-Based Estimates | ✔ | ✔ |
| Scheduling | ✔ | ✔ |
| Asset Management | ✔ | ✔ |
| Project Request | ✔ | ✔ |
| 24/7 Monitoring To Ensure Availability | ✔ | ✔ |
| Unlimited Team Size | ✔ | ✔ |
| **Document Management** | | |

| | | |
|---|---|---|
| Document Editing | ✔ | ✔ |
| Document Sharing And Storage | ✔ | ✔ |
| Project Integration | ✔ | ✔ |
| Access Rights Management | ✔ | ✔ |
| Document Versioning | ✔ | ✔ |
| Import From External Resources (Excel, GoogleDocs, Etc) | ✔ | ✔ |
| View Company Knowledgebase | ✔ | ✔ |
| **Communication** | | |
| Project Message Board | ✔ | ✔ |
| Socialize Feature For Inter User (Chat Within A Company) | ✔ | ✔ |
| Group Chat (Chat Within A Company) | ✔ | ✔ |
| Client Login (Login Available For Client) | ✔ | ✔ |
| Forum | ✔ | ✔ |
| Blogs | ✔ | ✔ |
| **Integration With Third Parties Services** | | |
| Import Basecamp Data | ✔ | ✔ |
| Google Apps Integration | ✔ | ✔ |
| Freshbooks Integration | ✔ | ✔ |
| Salesforce Integration | ✔ | ✔ |
| QuickBooks Integration | ✔ | ✔ |
| Outlook Integration | ✔ | ✔ |
| MS Project Integration | ✔ | ✔ |
| **Collaboration** | | |
| Client Management/ Client Login | ✔ | ✔ |
| Link Contacts With Tasks/Projects | ✔ | ✔ |
| Project Request By The Client | ✔ | ✔ |
| **Ease Of Use** | | |
| Project Templates | ✔ | ✔ |
| Copy/ Clone Projects | ✔ | ✔ |
| Customizable Dashboards | ✔ | ✔ |
| Cloud Based Storage | ✔ | ✔ |
| View Project Detail | ✔ | ✔ |
| Backups | ✔ | ✔ |
| Mobile Apps | ✔ | ✔ |
| Drag And Drop Functions | ✔ | ✔ |
| Resource Import Tools | ✔ | ✔ |
| Integrated Help | ✔ | ✔ |
| Continuous Enhancements Included | ✔ | ✔ |
| Time Zone Conversions | ✔ | ✔ |
| **Reporting** | | |
| Report Generation | ✔ | ✔ |
| File Dashboard | ✔ | ✔ |
| Can Manage Company Storage Into Screenshots, Project Storage And Doc Storage | ✔ | ✔ |
| Useful Reporting For Projects | ✔ | ✔ |
| Assignments | ✔ | ✔ |
| Reports For Dashboard | ✔ | ✔ |
| Exportable Reports | ✔ | ✔ |
| **Billing** | | |
| Billing Management | ✔ | ✔ |
| Flexible Billing Rate Management | ✔ | ✔ |
| Flexible Workflow And Approvals | ✔ | ✔ |

| | | |
|---|---|---|
| Balance And Accrual Calculations | ✔ | ✔ |
| Track And Manage Expenses By Project | ✔ | ✔ |
| Milestone Alerts | ✔ | ✔ |
| Time And Expense Based Billing | ✔ | ✔ |
| Project Quotes | ✔ | ✔ |
| **Invoices** | | |
| **Invoicing** | | |
| Multi-Currency Online Invoicing | ✔ | ✔ |
| Invoice Integration | ✔ | ✔ |
| Personalized Invoices | ✔ | ✔ |
| Invoice Generation | ✔ | ✔ |
| Recurring Invoices | ✔ | ✔ |
| Batch Invoices | ✔ | ✔ |
| Import Time/Expense | ✔ | ✔ |
| Customized Rules For Automated Invoicing | ✔ | ✔ |
| Calculate The Discounts As Sequential Or Stack | ✔ | ✘ |
| Specify The Period(In Months) The Received/Due Amount Displayed. | ✔ | ✘ |
| Utility Billing | ✔ | ✘ |
| Billing Rule | ✔ | ✔ |
| Invoice Import | ✔ | ✔ |
| Flag Automation | ✔ | ✘ |
| Rate Schedule | ✔ | ✔ |
| Billing Services | ✔ | ✔ |
| Dynamic Reporting | ✔ | ✔ |
| **Payment** | | |
| Full Budget Management | ✔ | ✔ |
| Manage Budgets | ✔ | ✔ |
| Online Payment | ✔ | ✔ |
| Multi-Currency Support | ✔ | ✔ |
| Time And Expense Entry For Billing | ✔ | ✔ |
| Payment Reminders | ✔ | ✔ |
| Credit Notes | ✔ | ✔ |
| Easy-To-Use Expense Reports | ✔ | ✔ |
| Tax Formulas Automate Tax Calculations | ✔ | ✔ |
| Setup Default Tax And Discount Rates | ✔ | ✔ |
| Calculate The Discounts As Sequential Or Stack | ✔ | ✘ |
| **Receipts** | | |
| Attach Receipts | ✔ | ✔ |
| Remittance Slip | ✔ | ✔ |
| Upload Of Digital Receipts | ✔ | ✔ |
| **Emails** | | |
| Email Reports To Managers | ✔ | ✔ |
| Email Integration | ✔ | ✔ |
| Emails Overdue Statements | ✔ | ✔ |
| **Ease Of Use** | | |
| Automated Notifications | ✔ | ✔ |
| View Invoice | ✔ | ✔ |
| Manage Different Status Of The Invoices | ✔ | ✔ |
| Automatic Send Invoice As Email | ✔ | ✔ |
| Automate The Invoice Number | ✔ | ✔ |
| Rounding Rules | ✔ | ✔ |

| | | |
|---|---|---|
| **Collaboration** | | |
| Client Management/ Client Login | ✔ | ✔ |
| Link Contacts With Tasks/Projects | ✔ | ✔ |
| View Invoices And Pay | ✔ | ✔ |
| **CRM** | | |
| **Contact Management** | | |
| Contacts & Task Management | ✔ | ✔ |
| Email Integration | ✔ | ✔ |
| Import Data | ✔ | ✔ |
| Customer Portal/Account | ✔ | ✔ |
| Customer Interactions | ✔ | ✔ |
| Case Management | ✔ | ✔ |
| Contact Timelines | ✔ | ✔ |
| Workflow Automation | ✔ | ✔ |
| File Sharing | ✔ | ✔ |
| Document Management | ✔ | ✔ |
| **Sales** | | |
| Accounts Management | ✔ | ✔ |
| Opportunity Management | ✔ | ✔ |
| Activity Streams | ✔ | ✔ |
| Personalized Dashlets & Homepage | ✔ | ✔ |
| Activity Tracking & History | ✔ | ✔ |
| Product Catalog & Tracking | ✔ | ✔ |
| Quote Management | ✔ | ✔ |
| Sales Opportunity Forecasting | ✔ | ✔ |
| Sales Team Management | ✔ | ✔ |
| Sales Email Campaigns | ✔ | ✔ |
| Sales Automation | ✔ | ✔ |
| Contacts | ✔ | ✔ |
| Feeds | ✔ | ✔ |
| Product Customization | ✔ | ✔ |
| Unlimited Records | ✔ | ✔ |
| Custom Modules | ✔ | ✔ |
| Time-Based Actions | ✔ | ✔ |
| Custom Related Lists | ✔ | ✔ |
| Sales Force Automation | ✔ | ✔ |
| Sales Tracking | ✔ | ✔ |
| Customer Service Management | ✔ | ✔ |
| Task And Event Tracking | ✔ | ✔ |
| Create Custom Reports | ✔ | ✔ |
| Quotation | ✔ | ✔ |
| Invoice | ✔ | ✔ |
| Purchase Order | ✔ | ✔ |
| Sales Order | ✔ | ✔ |
| Deal Stages | ✔ | ✔ |
| **Marketing** | | |
| Drip Campaigns | ✔ | ✔ |
| Email Marketing | ✔ | ✔ |
| Newsletter Management | ✔ | ✔ |
| Marketing Management | ✔ | ✔ |

| | | |
|---|---|---|
| Lead Generation | ✔ | ✔ |
| Marketing Campaigns | ✔ | ✔ |
| **Service** | | |
| Case/Ticket Management | ✔ | ✔ |
| Manage Prospect, Leads And Opportunities | ✔ | ✔ |
| Convert Prospect, Lead, Opportunity To Project | ✔ | ✔ |
| Advanced Case Escalation | ✔ | ✔ |
| Bug Management | ✔ | ✔ |
| Knowledge Base | ✔ | ✔ |
| Access To 100+ Admin Services | ✔ | ✔ |
| **Ease Of Use** | | |
| Custom Fields | ✔ | ✔ |
| Customize The Communication Type | ✔ | ✔ |
| Campaign Wizard | ✔ | ✔ |
| Multiple Currencies | ✔ | ✔ |
| File Sharing | ✔ | ✔ |
| Document Management | ✔ | ✔ |
| **Collaboration** | | |
| Client Management/ Client Login | ✔ | ✔ |
| Link Contacts With Tasks/Projects | ✔ | ✔ |
| Project Request By The Client | ✔ | ✔ |
| **HR Management** | | |
| **Users & Roles** | | |
| Job Descriptions | ✔ | ✔ |
| Employee Logins | ✔ | ✔ |
| Employee Profiles | ✔ | ✔ |
| Administrators | ✔ | ✔ |
| **Employee Management** | | |
| Dashboard | ✔ | ✔ |
| Timesheet | ✔ | ✔ |
| Dynamic Report Generator | ✔ | ✔ |
| Biometric Attendance | ✔ | ✘ |
| Leave Tracker | ✔ | ✔ |
| Attendance | ✔ | ✔ |
| Assets | ✔ | ✔ |
| Organizational Chart | ✔ | ✔ |
| **Leave Management** | | |
| Balance And Accrual Calculations Of Time Off | ✔ | ✔ |
| Flexible Time Off Approval Workflows | ✔ | ✔ |
| Support Of Custom Time Off Types | ✔ | ✔ |
| Attendance Policy | ✔ | ✔ |
| Leave Policy | ✔ | ✔ |
| Resignation Management | ✔ | ✔ |
| Approval Rule | ✔ | ✔ |
| Leave Slots | ✔ | ✘ |
| Dispute Management | ✔ | ✘ |
| Calendar View Time Off Scheduling | ✔ | ✔ |
| Submit Time Off Requests | ✔ | ✔ |
| **Recruitment** | | |
| Create Vacancies & Publish | ✔ | ✔ |
| Manage The Company Recruitments | ✔ | ✔ |

| | | |
|---|---|---|
| Have External Job Layout, Manage The Layout For Same | ✔ | ✘ |
| Managers Can Send Requisition To HR For Hiring | ✔ | ✔ |
| Manage The Applicants Applying For The Job | ✔ | ✔ |
| Convert The Applicant To User Once Hired | ✔ | ✔ |
| On-Boarding For New Hires Individually Or In Batches | ✔ | ✔ |
| Human Capital Management | ✔ | ✔ |
| Resume Parsing | ✔ | ✔ |
| Hiring Policies | ✔ | ✔ |
| Interview Schedule | ✔ | ✔ |
| Job Requisition | ✔ | ✔ |
| Talent Pool | ✔ | ✔ |
| Offer Management | ✔ | ✔ |
| Candidate Rating | ✔ | ✔ |
| Candidate Reference Program | ✔ | ✘ |
| Assessment | ✔ | ✔ |
| Recruitment Store Front | ✔ | ✘ |
| Talent Management | ✔ | ✔ |
| **Performance** | | |
| Performance Management | ✔ | ✔ |
| Automated Employee Performance Appraisals | ✔ | ✔ |
| Competency Management | ✔ | ✔ |
| Employee Feedback And Recognition | ✔ | ✔ |
| Team Reviewers | ✔ | ✔ |
| Review Managers | ✔ | ✔ |
| **Benefits Administration** | | |
| Employee Self-Service | ✔ | ✔ |
| Employee Time-Off Tracking | ✔ | ✔ |
| Succession Planning | ✔ | ✔ |
| Goal Management | ✔ | ✔ |
| Customize Work Flows | ✔ | ✔ |
| Active Directory / LDAP Plugin | ✔ | ✔ |
| Setup Accrual | ✔ | ✔ |
| Setup Working Week Shift Wise | ✔ | ✔ |
| Convert Non Working Day As Working For Specific Users | ✔ | ✘ |
| Manage And Track Attendance With In And Out Time | ✔ | ✔ |
| Approval Rule | ✔ | ✔ |
| Setup Bonus Leave | ✔ | ✘ |
| **Ease Of Use** | | |
| Employee/Corporate Directory | ✔ | ✔ |
| Setup Company Holiday Location Wise | ✔ | ✔ |
| Customize Leave Type | ✔ | ✔ |
| Knowledge Base | ✔ | ✔ |
| Dashboard | ✔ | ✔ |
| File Sharing | ✔ | ✔ |
| Document Management | ✔ | ✔ |
| **Appointment Calendar** | | |
| Calendar Management | ✔ | ✔ |
| Group Scheduling | ✔ | ✔ |
| Meeting Room Booking | ✔ | ✔ |
| Online Scheduling | ✔ | ✔ |
| Payment Processing | ✔ | ✔ |

| | | |
|---|---|---|
| Recurring Appointments | ✔ | ✔ |
| Reminders | ✔ | ✔ |
| Reservations | ✔ | ✔ |
| Customization/Branding | ✔ | ✔ |
| Reporting And Analytics | ✔ | ✔ |
| Website Integration | ✔ | ✔ |
| Google Calendar Linking | ✔ | ✔ |
| Email Marketing | ✔ | ✔ |
| **Compatibility** | | |
| IPhone App | ✔ | ✔ |
| Android App | ✔ | ✔ |
| Windows Phone App | ✔ | ✔ |
| Blackberry App | ✔ | ✔ |
| Windows Desktop App | ✔ | ✔ |
| Linux Desktop App | ✔ | ✔ |
| Mac Desktop App | ✔ | ✔ |
| **Help & Support** | | |
| Email | ✔ | ✔ |
| FAQs | ✔ | ✔ |
| Live Chat | ✔ | ✔ |
| Telephone | ✔ | ✔ |
| Tutorials | ✔ | ✔ |
| Forum | ✔ | ✔ |
| Webinar | ✔ | ✔ |
| User Guide | ✔ | ✔ |
| Blogs | ✔ | ✔ |
| **Other Key Features** | | |
| Multi-Lingual/Localization | ✔ | ✔ |
| Multi-Currency | ✔ | ✔ |
| SSL Secure | ✔ | ✔ |
| DEVELOPER API | ✔ | ✔ |
| On-Premise Installation | ✔ | ✔ |
| **Add-Ons And Other Integration** | | |
| Google Calendar | ✔ | ✔ |
| Microsoft Exchange | ✔ | ✔ |
| INTUIT QUICKBOOKS | ✔ | ✔ |
| Freshbooks Integration | ✔ | ✔ |
| **Event Management** | | |
| Event Planning | ✔ | ✔ |
| Registration | ✔ | ✔ |
| Venue Management | ✔ | ✔ |
| Speaker Management | ✔ | ✔ |
| Marketing | ✔ | ✔ |
| Communication | ✔ | ✔ |
| Reporting And Analytics | ✔ | ✔ |
| Payment Processing | ✔ | ✔ |
| Ticketing | ✔ | ✔ |
| Google Calendar Integration | ✔ | ✔ |
| Budget Management | ✔ | ✔ |
| Recurring Events Setup | ✔ | ✔ |

| | | |
|---|---|---|
| Store Front | ✔ | ✔ |
| Attendees Management | ✔ | ✔ |
| Social Media Integration | ✔ | ✔ |
| Availability Management | ✔ | ✔ |
| Project Tracker | ✔ | ✔ |
| Virtual/Physical Events | ✔ | ✔ |
| Ticket Sale | ✔ | ✔ |
| Discount And Coupon | ✔ | ✔ |
| Policy | ✔ | ✔ |
| FAQs Management | ✔ | ✔ |
| Donation | ✔ | ✔ |
| Event Wishlist | ✔ | ✔ |
| Resource Management | ✔ | ✔ |
| Custom Dashboard | ✔ | ✔ |
| **Asset Management** | | |
| Barcode/QR Code Scanning | ✔ | ✔ |
| Asset Requisition | ✔ | ✔ |
| Assets Life Cycle Management | ✔ | ✔ |
| Requisition Checkout Time | ✔ | ✔ |
| Calibration, Audit And Image Capturing | ✔ | ✔ |
| Mobile Scanning | ✔ | ✔ |
| Self-Checkout | ✔ | ✔ |
| Depreciation Management | ✔ | ✔ |
| GPS Tracking | ✔ | ✔ |
| Asset Deployment | ✔ | ✔ |
| Integration With RFID | ✔ | ✔ |
| Asset Tracking | ✔ | ✔ |
| Inventory Management | ✔ | ✔ |
| Asset Disposal | ✔ | ✔ |
| Push Notifications | ✔ | ✔ |
| Mobile App | ✔ | ✔ |
| Custom Asset Categories | ✔ | ✔ |
| Asset History | ✔ | ✔ |
| Asset Reservations | ✔ | ✔ |
| User Permissions | ✔ | ✔ |
| Dashboard And Analytics | ✔ | ✔ |
| Alerts And Notifications | ✔ | ✔ |
| Asset Documentation | ✔ | ✔ |
| **UCaaS** | | |
| Messaging | ✔ | ✔ |
| Voice Calls | ✔ | ✔ |
| Video Call | ✔ | ✔ |
| File Sharing | ✔ | ✔ |
| Team Collaboration | ✔ | ✔ |
| Contact Management | ✔ | ✔ |
| Integration With CRM | ✔ | ✔ |
| Sangoma And Ticketing Integration | ✔ | ✔ |
| Group Chats | ✔ | ✔ |
| Messaging By Project | ✔ | ✔ |

| | | |
|---|---|---|
| Communication History And Logs | ✔ | ✔ |
| Personalized Communication | ✔ | ✔ |
| Unified Messaging | ✔ | ✔ |
| Call Routing & Forwarding | ✔ | ✔ |
| Virtual Meetings & Conferencing | ✔ | ✔ |
| Calendar Integration | ✔ | ✔ |
| **Training** | | |
| Online Training | ✔ | ✔ |
| Physical Training | ✔ | ✔ |
| Venue Management | ✔ | ✔ |
| Trainer Allocation | ✔ | ✔ |
| Attendees Management | ✔ | ✔ |
| Recurring Trainings | ✔ | ✔ |
| Document Sharing | ✔ | ✔ |
| Questionnaire Setup | ✔ | ✔ |
| Attendance | ✔ | ✔ |
| Training Feedback | ✔ | ✔ |
| Star Rating | ✔ | ✔ |
| Reports And Analytics | ✔ | ✔ |
| **Document Storage** | | |
| Smart, Secure Files Sharing | ✔ | ✔ |
| Third-Party Storage Systems | ✔ | ✔ |
| Access To Unlimited Folders | ✔ | ✔ |
| Drag And Drop To Upload Files/Folders | ✔ | ✔ |
| Manage Cloud-Based Storage | ✔ | ✔ |
| Personalized Storage Space For Team Members | ✔ | ✔ |
| Grant Guest Access To Files | ✔ | ✔ |
| Assign Storage Space To Clients | ✔ | ✔ |
| Preview Of Folders And Files | ✔ | ✔ |
| Flexible Configuration | ✔ | ✔ |
| Restore Files From Recycle Bin | ✔ | ✔ |
| Setup External Access With Expiration Date | ✔ | ✔ |

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